



State of Connecticut
Department of Developmental Services
460 Capital Avenue, Hartford, CT 06106

Provider Profile

Reliance House, Inc.

40 Broadway
Norwich CT 06360

Phone: (860)887-6536 Ext

Fax : (860)885-1970

Toll Free:

TD Phone:

Corporation Type: Not for Profit Corp

Director Name: David Burnett

E-Mail: dburn@reliancehouse.org; chast@reliancehouse.org

People Served: 200 or more people

Contact: Cheryl Hastings

Contact Phone: (860) 887-6536

Contact Email: chast@reliancehouse.org

**Accepting new
people? Yes**

Web Address: www.reliancehouse.org

The agency is qualified to provide the services listed below:

- | | |
|--|---|
| <input type="checkbox"/> Adult Companion | <input type="checkbox"/> Interpreter Services |
| <input type="checkbox"/> Adult Day Health | <input type="checkbox"/> Live In Care Giver |
| <input type="checkbox"/> Assisted Living | <input type="checkbox"/> Nutrition |
| <input checked="" type="checkbox"/> Clinical Behavioral Support Services | <input type="checkbox"/> Personal Supports |
| <input checked="" type="checkbox"/> Group Day Supports | <input type="checkbox"/> Respite |
| <input type="checkbox"/> Health Care Coordination | <input type="checkbox"/> Community Living Arrangement |
| <input type="checkbox"/> Independent Support Brokers | <input type="checkbox"/> Supported Employment |
| <input checked="" type="checkbox"/> Individualized Day Supports | <input checked="" type="checkbox"/> Transportation |
| <input checked="" type="checkbox"/> Individualized Home Supports | |

For a description of the services listed above please click on the link below:

Towns Served:

BOZRAH	CANTERBURY	COLCHESTER	FRANKLIN	GRISWOLD	GROTON	LEBANON
LEDYARD	LISBON	MONTVILLE	PRESTON	SALEM	WATERFORD	



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Information provided by the provider describing their agency:

The Supported Living Program (SLP) of Reliance House is a Department of Developmental Services (DDS) funded program attached to a Department of Mental Health and Addiction Services (DMHAS) funded agency. This unique relationship holistically provides services to the often under served population of persons with intellectual and mental health disabilities.

Besides on-going supports to meet one's daily needs, the program utilizes a client-centered approach in assisting persons in developing, increasing and/or maintaining skills that promote mental health including: social, coping, feelings, and enjoyment of life skills.

In addition to mandated DDS trainings, SLP staff receive extensive training in mental illness and substance abuse, counseling to individuals with intellectual and mental health disabilities, behavioral analysis, planning, and implementation, learning style approaches, crisis prevention and intervention, and mental health case management.

Specialized supports and services include:

Dialectical Behavioral Therapy Support Group – A cognitive-behavioral treatment approach that has proven effective in treating persons with Borderline Personality Disorders, Eating Disorders, and Parasuicidal Behaviors (suicidal and self-injurious behaviors).

Road To Recovery Group – A substance abuse support group designed specifically for persons with cognitive deficits.

Forensic Service Supports – An approach that maximizes independence within the restrictions of probationary, parole or jail diversion mandates.

Teamworks – A Clubhouse approach that provides a safe environment to develop work and social skills through Adult Education, Jump Start Work Programs, Art Therapy, social and recreational activities and a variety of support groups.

Link to Quality Profile http://www.ct.gov/dds/lib/dds/provider_qsr/1238_QSR1.pdf

Last Update: 11/24/2009